

## General terms and conditions of art & friends GmbH & Co.KG for online courses

Art & friends GmbH & Co.KG is represented by its managing director art & friends GmbH. Sebastian Grütz is the managing director of art & friends GmbH.

### § 1 booking

These general business and seminar conditions are part of your booking. You acknowledge this with your booking. Your booking can be made by phone, email or over the Internet.

### § 2 course place

The number of participants is limited.

Registration takes place in the order in which they are received.

Your registration is binding. Your booking will be confirmed by our invoice. The invoice amount is due immediately. A secure seat reservation is only made once payment has been made. A payment not made is not a cancellation.

A cancellation and / or rebooking can be made up to 31 days before the start of the course for a processing fee of 10.00.

### § 3 cancellation

A cancellation can be made at any time via email or telephone. There is a processing fee of 10 up to 31 days before the start of the course.

We charge for a cancellation:

from 30 to 21 days before the start of the course 30% of the course fee,

from 20 to 15 days before the start of the course: 50% of the course fee,

from 14 days in advance 100% of the course fee.

We recommend a seminar insurance: [reiseversicherung-vergleich.info/seminarversicherung](http://reiseversicherung-vergleich.info/seminarversicherung).

### § 4 right of withdrawal

There is no right of cancellation for our course bookings in accordance with Section 312g (2) No. 9 BGB, as it is an activity for which a certain date / period is provided. This also applies, for example, to tickets for events such as concerts, festivals or sports events.

### § 5 course cancellation

If the number of participants is insufficient or the lecturer is absent (e.g. due to illness), a planned course can be canceled. Alternatively, the organizer reserves the right to use an adequate replacement lecturer for the course. If the course is canceled, you will get your payment back in full. Any further claim is excluded. We will inform you one week before the course starts by email or phone if the course is canceled. If you don't hear anything, the course will take place.

### § 6 Insurance

Art & friends GmbH & Co.KG is not liable for accidents, thefts or damage of any kind that occur during and outside of the seminar.

The participants take full responsibility for actions and health during the seminar.

The participants release the organizer or seminar leader from any liability.

### **§ 7 Ordering vouchers**

Vouchers are purchased and cannot be canceled. They can be redeemed for all courses organized by art & friends GmbH & Co. KG. The vouchers can be redeemed up to a reasonable limit of 5 years from the invoice date. The voucher is transferable and can be redeemed using the invoice number. It is only valid for courses and not for artist material. If a course is cheaper than the voucher credit, the amount is still valid until it is used up. There will be no reimbursement.

### **§ 8 Applicable law and place of jurisdiction**

The place of jurisdiction for registered traders, for persons who do not have a general place of jurisdiction in Germany, as well as for persons who have moved their domicile or habitual residence abroad after the conclusion of the contract, or whose domicile or habitual residence is not known at the time the action is brought, is the Seat of the tour operator (Bochum).

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art & friends GmbH & Co. KG

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